

# Custom Rostering System

Total workforce visibility through safe, compliant and more effective rosters for better patient care.



# Flexible and integrated eRostering that works for all staff groups

In health and care organisations of every size it's vitally important that the right people are in the right place at the right time. A roster that allows you to ensure safe staff levels are maintained at all times is key to delivering high-quality patient care, at a cost that is suitable for you.

Custom Rostering System (CRS) is the best-in-class eRostering system, developed using cutting edge technology and specifically designed to meet the challenging needs of the UK health sector by augmenting workforce planning and development practices. By combining our two industry leading systems, DRS and Realtime Rostering, CRS allows workforce managers to seamlessly create and manage short and long-term staff rosters for any staff group, maintain compliant staffing levels, and ensures teams are in the right place, at the right time.

CRS integrates into multiple other management systems, for booking shifts and reducing the reliance on locum staff and agencies.

Skills for Health deliver the UK's recognised rota compliance tool, adapted to national legislation, contractual rules and the EWTD (European Working Time Directive).

Building on twenty years of healthcare workforce and Rota & Roster management expertise, our new offer enhances Skills for Health's already powerful eRostering and Compliance tool. The Covid-19 pandemic presented the healthcare sector with a once-in-a-generation challenge. Our rosters and rotas supported clinicians across the UK during these trialling times. The new version of our Compliance and eRostering software was designed to significantly improve the experience of all staff in the healthcare sector and, in turn, ensure better patient care.



## CRS makes Trusts more effective



### **Any clinical staffing group can be rostered**

There is no limit on staffing group types. If they work in your hospital, you can roster them with CRS.



### **Consistent, compliant rosters ensure safer hospitals**

Compliance rules can work for any contract available within the NHS, such as 2016 Junior Doctor, European Work Time Directive, or 2002 New Deal. CRS alerts managers when rosters become non-compliant based on the Trust's safe staffing levels.



### **Reduce workforce administration burden and improve productivity**

Reduce manual inputting of information by workforce team members. Empowering teams to focus on the higher value tasks that will reduce locum and agency spend.



### **Tasks which used to take hours now take minutes**

With a simple and more intuitive interface, tasks can be completed quicker, don't require specialist input and can be completed by more staff members.

## CRS supports culture change



### **Implement effective change**

Automated processes will release clinicians from administrative tasks and allow them to concentrate on patient focused activity.



### **Shopping with Skills for Health does not privatise the NHS**

Skills for Health is a charitable Trust with 20 years of rota and rosters management expertise. As original creators of DRS, we are market leaders in doctor rostering and rota management.



### **Make shift changes 'on the go'**

Manage your staff in real time, with dynamic updates to rosters (including staff from bank and locum systems), fill vacancies from any device, anywhere.



### **Easily implemented, easily customised and easily accessible**

An inclusive system designed for all users with simple implementation and accessibility features. CRS supports users to seamlessly adopt and use technology.



*I love the upgrades. My experience with CRS is that it just continued to enhance and make our processes a lot easier. I like the changes and the features included in CRS and I can see that they will be very practical and speed up the process for us. This will especially help when we're dealing with large scale logistics across multiple rotas. So, thank you for that.*

Medical Workforce Operations Manager  
Guy's and St Thomas' NHS Foundation Trust



# Custom Roster Views

## Your roster, your way

We know that everyone in your Trust will need to see different data. In CRS, any manager can construct their own customised roster view, and see their roster, their way. The manager for a single department can see the staff they are directly managing. The Guardian of Safe Working Hours can see all Junior Doctor rotas. Trust workforce leads can see all staff within the organisation. They each see the staff they need to see.

Paediatrics Roster Manager	Guardian of Safe Working Hours	Medical Staffing Director	Rota Names
			Ward A FY1
			Ward A FY2
			Ward A Consultant
			Ward B FY1
			Ward B FY2
			Ward B Consultant
			FY1
			FY2
			0.8 LTFT FY1
			0.6 LTFT FY1
			Consultant
			FY1
			FY2
			Consultant

  

Department Key	<span style="display: inline-block; width: 15px; height: 15px; background-color: #f8766d; border: 1px solid #000;"></span> Paediatrics	<span style="display: inline-block; width: 15px; height: 15px; background-color: #4dc0f5; border: 1px solid #000;"></span> Obstetrics and Gynaecology	<span style="display: inline-block; width: 15px; height: 15px; background-color: #fde08c; border: 1px solid #000;"></span> General Medicine
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# CRS Compliance

## Safe, compliant NHS rosters for Junior Doctors

Our experience in Junior Doctors rostering compliance, combined with our intelligent eRostering system, provides peace of mind for managers, ensuring safe staffing levels at all times. CRS Compliance, previously known as Doctors Rostering System (DRS), is the only hassle-free medical rostering compliance tool developed for the NHS, by the NHS. Working hand in hand with NHS Employers and the British Medical Association (BMA), CRS Compliance is developed and maintained in line with regulatory updates.



Compliant with the 2016  
Junior Doctors contract  
(England)



Aligned to the European  
Working Time Directive  
(EWTD)



Compliant with the  
New Deal Contract in  
Scotland, Wales, and  
Northern Ireland



*CRS Compliance has helped us reduce locum use and administration costs and as a result it has been adopted as one of our Trust's Quality Innovation Productivity and Prevention (QIPP) projects.*

Medical Staffing Officer  
Blackpool Teaching Hospitals NHS Foundation Trust



# CRS eRostering

CRS eRostering, previously known as Realtime Rostering, is the multi-professional rostering solution specifically designed to meet the challenging needs of the UK health sector. It enables organisations to plan and deliver services with the best combination of skilled people working as needed, whilst providing the opportunity to flex as patient demand changes.

Developed by healthcare specialists, this easy to administer platform incorporates a wide range of additional functionality, including compliance monitoring against both the European Working Time Directive (EWTD) and Junior Doctors' contract (both New Deal and 2016), direct links between work pattern creation and live operational rosters, a reporting and data engine, and an interoperability toolkit that can link to neighbouring tools such as ESR, or temporary staffing systems.

## Rostering integrations

We work closely with healthcare organisations of every size to understand the complex systems and protocols needed to manage the workforce safely. Our development team are continually working to ensure our system is fully integrated, so that you can achieve total workforce visibility and effectively manage rostering along with other daily tasks.

## Locum and bank rostering

One of the key challenges faced by NHS Trusts and healthcare organisation is the increasing demand, and associated workforce shortages. More so now than ever before, organisations are looking at ways to proactively reduce and better manage the need for agency staff. CRS is built in line with NHSI interoperability standards and can be integrated with any locum and bank system.



*We found CRS eRostering to be very good value and it has the potential to save us money in the long run. It is also a real time-saver and so easy to navigate; the response across the organisation has been really positive.*

Project Manager for Workforce Planning and Redesign  
NHS Grampian

## Partnerships that work for you

We work with carefully selected partners who share the same common values as us, to support the UK's healthcare sector with a comprehensive solution for better, more effective rostering.

CRS can integrate seamlessly with third party software including NHS HR System, ESR, payroll solutions and locum/bank systems, making unparalleled savings on valuable time and money. Skills for Health has been a contributing member to the NHSI Supplier Reference Group responsible for creating integration standards designed to allow workforce systems to connect and work together. CRS can integrate with any other system that is working in line with these standards.

# Skills for Health Systems Comparison

Features	DRS	Realtime Rostering	Custom Rostering System
2016 Contract Compliance (work patterns)	✓	X	✓
2016 Contract Compliance (worked duties)	X	✓	✓
Doctors rostering	X	✓	✓
Nurse rostering	X	✓	✓
All staff rostering	X	X	✓
Leave management	X	✓	✓
Exception reporting	✓	X	✓
Event based rostering*	X	✓	✓
Temporary staff rostering	X	✓	✓
Auto-rostering	X	✓	✓
Data analysis	✓	✓	✓
<b>Interoperability:</b> Temporary staffing, Job planning, ESR	X	X	✓
App	X	X	✓

\*Available in mid-2022

## Experts in workforce development

Skills for Health was formed in 2002 as the sector skills council to support the development of the UK's healthcare workforce. For almost 20 years, that has remained our focus and we have worked with NHS organisations and private healthcare providers throughout the UK. We are the trusted provider of rostering solutions, eLearning, compliance and skills development, consultancy,

healthcare insight and research, apprenticeship support, and standards and frameworks. Skills for Health is part of the Workforce Development Trust, a not-for-profit organisation committed to improving people development in the sectors it serves. Other organisations within the Trust include Skills for Justice, SFJ Awards and People 1st International.



We manage every element of rostering implementation, workforce planning and learning management. For more information about CRS, please get in touch and book a demo with one of our rostering specialists. Available virtually, we'll show you all the key features that NHS organisations trust to accurately and safely manage staff rosters, designed specifically for the needs of the health sector.

**Book a Demo**



## Find out more

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