

# Skills for Health Quality Mark Digital

## The 'Gold Standard' of Healthcare eLearning

Tuesday 21st October 12:00 - 12:45



Hear from:

Laura Faber - Quality Mark Service **Delivery Manager** 

Richard Anderson – Head of Learning & Development I High Speed Training

Adrian Simpson - Managing Director | The Health and Safety Group





## The 'Gold Standard' of Healthcare eLearning



Laura Faber

Quality Mark Service Delivery Manager Skills for Health

## Poll: How confident are you in the quality of your eLearning?



From 1-5 (honestly) rate the quality of your current eLearning provision



## What is Quality Mark Digital?





Quality Mark Digital is developed as a direct alternative to Quality Mark. It offers elearning providers the same standard of quality assurance as face-to face providers.



Quality Mark Digital is the only standard for the UK's health sector that defines and endorses high quality training for the healthcare workforce.



Quality Mark Digital gives you the reassurance that the development and delivery of your e-learning package has been robustly assessed meet individual and specific requirements.

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Trusted training provision for healthcare employers, staff, and the public

### How did Quality Mark Digital come about?





The Skills for Health Quality Mark was thriving but there was a gap in the market to provide the same level of quality assurance exclusively for eLearning



Quality Mark Digital has been in the pipeline since 2017



It is built from the well-established foundations of the regular Quality Mark which has been quality assuring training over the last decade



This is not a product of Covid -19



The pandemic emphasised the need for eLearning Quality Assurance, and we were able to react quickly as Quality Mark Digital was already in development

## Achieving Quality Mark Digital



## Stage 1: Documentation Review

Stage 2:

**Assessment** 

Stage 3:
Reporting

Ethics, values & behaviours

Interviews & discussions

Comprehensive report including RAG rating

Health sector engagement/awareness

Course sampling

Recommendations for improvements

Course quality

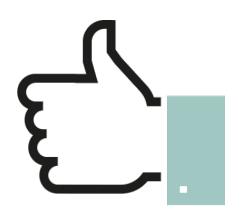
Data, policies and procedures assessment

Effectiveness of quality assurance arrangements

Cross-referencing document submission

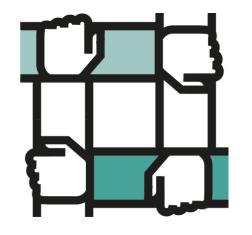
## The benefits of achieving eLearning standards of Quality





#### Reassurance

Quality Mark Digital assures employers and the workforce that your digital training provision has met a 'gold standard'.



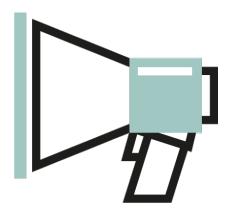
#### Network

You will become a member of a growing network of like minded organisations who value exceptional practices for eLearning.



#### **Endorsement**

As your eLearning is trusted by the UK's Sector Skills Council for Health, you will be included on our Quality Mark Digital database on the Skills for Health website.



#### **Stand Out**

By proudly displaying the Quality Mark Digital logo on all course and marketing material, you will become an easy to identify, leading, quality assured company.

### Building a network...

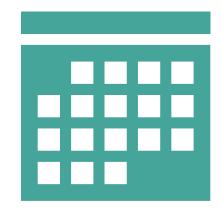


We identified a gap in sharing opportunities and changed our engagement approach with our customers

The Quality Mark Network was redesigned in October 2020

Quality Mark Network events are:

- An opportunity for knowledge exchange
- Informal but informative
- A confidential and open forum
- No obligation
- Free to attend
- Virtual and In person



Next Quality
Mark Network
event coming
Spring 2022

## The Process

Skills for **Health** 

Quality Mark Digital endorsement awarded for 12 Months

Year 4 full re-endorsement review

Annual renewal year 2

Annual renewal year 3

## Poll: How do you see Quality Mark Digital benefitting your training provision? (Pick all that apply)



Growing the business

Quality Assured training provision

The recognition of a benchmark from the UK Sector Skills Council for Health Improving the quality of your current training provision

Differentiate yourself from other providers

Establish more robust eLearning development processes

Other





# Skills for Health Quality Mark Digital High Speed Training\*





Richard Anderson Head of Learning and Development High Speed Training



## High Speed Training

## The QMD Process

highspeedtraining.co.uk

#### High Speed Training - An Introduction

We are High Speed Training (<a href="www.highspeedtraining.co.uk">www.highspeedtraining.co.uk</a>), an online training provider founded in 2008.

We have 92 employees working on a remote first basis, with offices in Leeds and Ilkley.

Specialising in online only courses across a range of compliance and non-compliance areas, including health and social care, safeguarding and health and safety.

We have delivered training to over 1.5 million learners.

We have over 170 courses in our catalogue.

6th best education company to work for in the UK in 2021's best companies list.



Create and deliver the widest possible range of online vocational training, empowering our learners to reach their career goals.





## Richard Anderson

Responsible for creating and maintaining partnerships with industry experts, including subject specialists and accreditation and endorsement bodies.

Here today to talk about the impact of Covid-19 on the company, what drew us to Skills for Health and the Quality Mark Digital, our journey through the process and the impact of it on our learners.

richard.anderson@highspeedtraining.co.uk

Head of Learning and Development



# Skills for Health Quality Mark the health & safety group Digital



Adrian Simpson Managing Director The Health and Safety Group

# The current climate for training

#### the **health & safety** group



Year	Era	Classroom	E-Learning	Candidates Trained
2019	Pre-pandemic	90%	10%	80-100k
2020	Pandemic	10%	90%	20-30k
2021	Post pandemic (emerging)	50%	50%	50k

## Why the sector needs Quality Mark?

### the **health & safety** group



	Classroom Training	E-Learning
	<ul> <li>Framework approved</li> </ul>	<ul> <li>Framework approved</li> </ul>
Content	<ul> <li>Accredited by industry</li> </ul>	<ul> <li>Accredited by industry authority</li> </ul>
	authority such as RCN etc	such as RCN etc
	<ul> <li>Designated Standard - eg</li> </ul>	<ul> <li>Designated Standard - eg Core</li> </ul>
	Core Skills Training	Skills Training Framework (CSTF)
	Framework (CSTF)	
	<ul> <li>Trainer Expertise + experience</li> </ul>	
Delivery	<ul> <li>Customer evaluation / Internal</li> </ul>	
	QA verified	
	<ul> <li>External verification – e.g.</li> </ul>	
	Quality Mark	

## Why the sector needs Quality Mark?

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Delivery	<ul> <li>Trainer Expertise + experience</li> <li>Customer evaluation / Internal QA verified</li> <li>External verification – e.g. Quality Mark</li> </ul>	Skills for Health Quality Mark Digital







## Talk to us about quality assuring your eLearning provision.

We have specialists who can meet you virtually or face to face to discuss how you can achieve Quality Mark Digital, assuring your e-learning and development practice.

Visit <u>skillsforhealth.org.uk</u> to find out more.

Email <u>contactus@skillsforhealth.org.uk</u> to get in touch.

